

CHAIRMAN'S ANNUAL REPORT 2018

The end of year 31 March 2018 marked the 47th year of the Trust's operations. The 51st year of providing accommodation to Cancer patient and carers since its inception by the Society of St Vincent de Paul in 1967.

Our geographical area of interest remains from north of Wairoa south to the Wairarapa, and from Otaki to north of New Plymouth. Encompassing the Hawkes Bay, Taranaki, Whanganui, and Wairarapa District Health Boards. This year we have hosted patients from Capital Coast and Waikato Health Boards.

The Trust and guests are grateful for the regular shuttle service transporting patients and carers between their homes in Taranaki and Hawkes Bay.

Donors

The Trust appreciates the many donations received and support given, allowing the Trust to maintain and enhance the facilities to a high standard.

The list below recognises those who have given substantial support during the year.

Mr & Mrs SJH & M Kersley, Napier	M/s BJ Adams, Napier
Mr & Mrs B & Br Taylor, New Plymouth	Lions Club of Urenui & District, Urenui
Mrs CF Hanne, Auckland	Society of St Vincent de Paul, Dannevirke
Society of St Vincent de Paul, Hawera	Stop In Charitable Trust, New Plymouth
Mr JR Cotter, Wairoa	Mr & Mrs JH & A Hastrop, Napier
Mr & Mrs B & A Lockhart, New Plymouth	Mrs V Swanson, Masterton
Mr & Mrs K & JHL Van der Oord, Dannevirke	Mr JM Field, New Plymouth
M/s L Gonzalez, New Plymouth	Mr & Mrs J & D Simpson, New Plymouth
M/s AJ Hair, Havelock North	Mr GR Tosland, Hawera
Mr & Mrs GD & RM Hickford, New Plymouth	Mr & Mrs BA & N Gohns, Hastings
Mr & Mrs RA & MR Mills, Hawera	Miss SK Irving, Napier
Taranaki Phone Alarm Charitable Trust, New Ply	Mr JDR Parsons, Havelock North
Mr & Mrs RJ & S McNabb, Wairoa	Mr RR Forbes, New Plymouth
Waipawa Co-Operating Parish Op Shop, Otane	Bunnings Palmerston North
Lakeside Lions Club, Opunake	Mr & Mrs BL & JL Goble, New Plymouth
Spotswood United Rugby F/ball & Sports Club, NP	Mr & Mrs RJ J & P Halpin, Napier
Miss DJ Norton & M/s M&L Sweet, Cambridge	SHCAMA Enterprise, Hawera
WG Johnson Charitable Trust	Mr E Lilley, Napier
Mrs JB Simpson, New Plymouth	Mr & Mrs AJ & ND Koch, Inglewood
M/S B Shute, Auckland	Estate of David John Sharplin
Mr AD Shute, New Plymouth	Mr DG Begley, Havelock North
Mrs J Godwin, New Plymouth	Sam Lyons & Lou Browne Spoilt Beauty, PNth
Mr & Mrs RG & EM Westwood, Mahia	Mrs S Huston, New Plymouth
Mr & Mrs PW & HEM McEntee, Hastings	Napier Bridge Club, Napier
M/S S. Christopherson, Napier	Mr F J S Cullwick, Hastings
Mr & Mrs GA & M McDonald, New Plymouth	Mr DA Kinzett, Greytown
Mr & Mrs JA & P Tait, Napier	Hastings Karamu Rotary Club, Hastings
Mr & Mrs DR & DF McKay, New Plymouth	Mr & Mrs JD & RI McLaughlin, Wairoa
Mr & Mrs RD & Y Laing, Napier	Mr & Mrs JD & JA Callaghan, Napier
Mr & Mrs J & S Connor, New Plymouth	Napier Pine Ltd, Napier
Mr & Mrs GR & K Fuller, Napier	Joan Fernie Charitable Trust, Hastings
Estate of William Brian Carman, Waipukurau	Club Hastings – RSA, Hastings
M/s AH & R Grant,	Mrs LM Spencer, Eltham
M/s MJ Crowskey, Inglewood	Mr & Mrs RI & MD MacDonald, Hawera

There are other types of non-financial donations received from The Country Women’s Institutes, Rose City Quilters, Good Bitches baking (weekly patient morning teas) RSA and various service clubs, we appreciate their continued support.

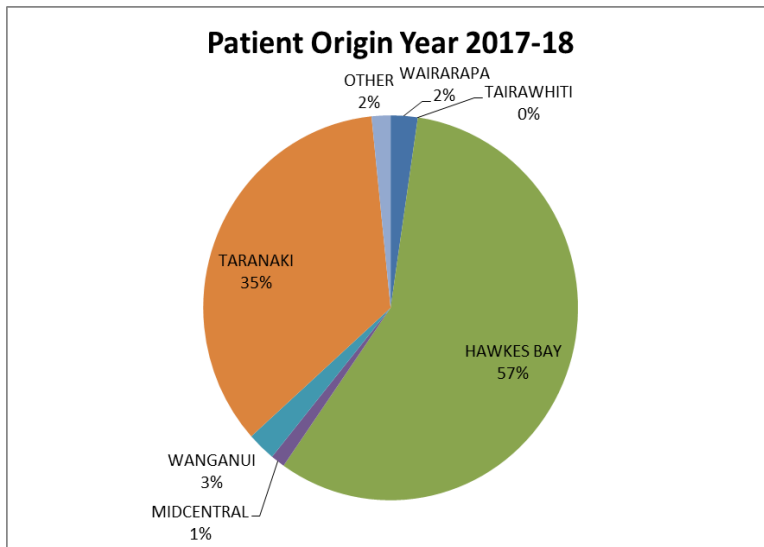


Once again our benefactors have been extremely generous. In addition to donations of \$161,740, bequests of \$39,024 were received. We enjoyed the goodwill and support of our local authorities. The Trust benefits from a rates remission from the Palmerston North City Council and Horizons Regional Council of \$22,215 / LY \$21,069 respectively, this support is much appreciated.

Statistics			
HAWKES BAY	2018	2017	2016
Patients and Carers	718	678	570
TARANAKI	2018	2017	2016
Total Patients & Carers	456	440	425
WANGANUI	2018	2017	2016
Total Patients & Carers	53	83	25
WAIRARAPA	2018	2017	2016
Total Patients & Carers	43	50	28
MID CENTRAL	2018	2017	2016
Total Patients & Carers	29	16	22
OTHER	2	23	80
ANNUAL TOTALS	2018	2017	2016
Patients & Carers	1301	1290	1150
Average Length of Stay - Days	29	23	30
Room Nights Provided	10,895	10,500	12,530
Gratis Accommodation Nights	755	526	

Finance

The financial position of the Trust remains strong thanks to the generous support of our many benefactors and careful investment of funds.



The greatest investment following our staff and guests, are the facilities. Regular maintenance and upgrading continues to ensure a high standard is maintained and the homely character of Ozanam House is maintained. Operating costs of \$462,745, an increase compared to last year \$404,607 attributable to increased operating costs and gratis accommodation. Costs as always are under constant scrutiny to ensure efficiency is maintained and donations are put to good use.

Operating revenue increased by \$53,306 reflecting higher occupancy.

Unsolicited income in this year was \$200,764 / LY \$541,253, the decrease attributable to a large bequest last year.

Investment income of \$267,993 / LY \$247,106, an increase of \$20,887 compared to the previous year. The Trust investments showed a capital increase of \$474,836 on the previous year.

Prudent investments have continued to provide a source of income, enabling the Trust to maintain and enhance its assets and to provide capability for future expansion of our facilities and services as and when needed.

The effectiveness of the Trust activities are not all measured by a financial value.

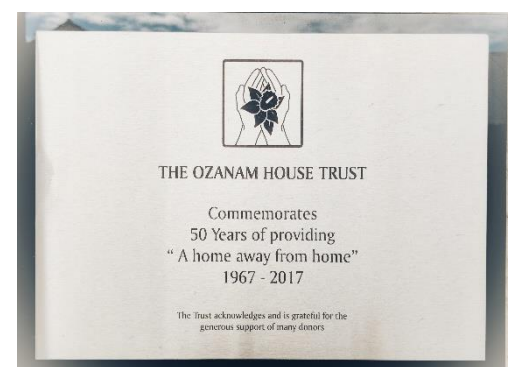
The Trust is experiencing increased demand from carers and family of inpatients and together with changes in procedures of Health Boards more one night accommodation is being requested.

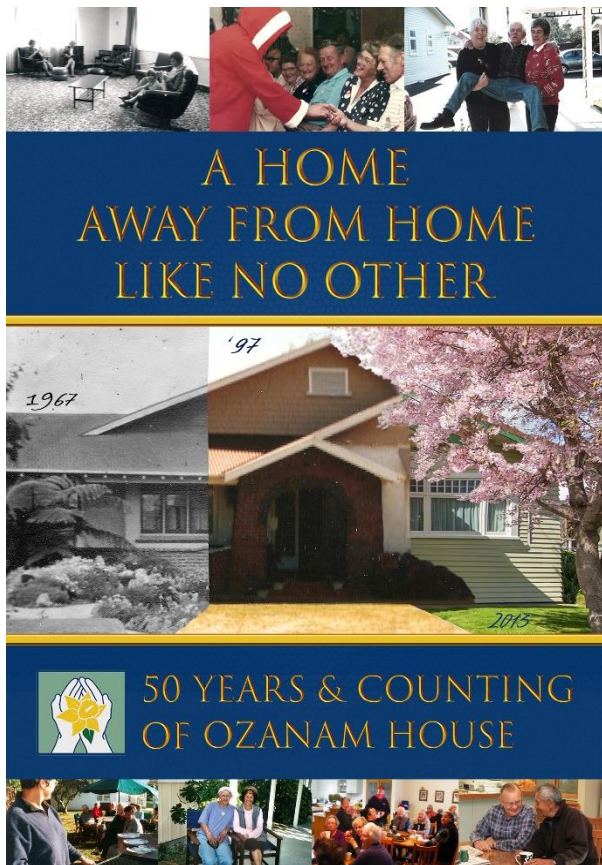
Not all accommodation costs of patients and carers are recovered. As a Charitable Trust, it's important we contribute in small ways to the wellbeing of inpatients and their carers. We have adopted a compassionate policy towards those requesting accommodation with each case judged on its merits. In the past year over 755 bed nights of non-subsidised accommodation were provided to patients and carers, compared to LY 526.

Although patients will always take priority for accommodation, depending on occupancy and extenuating circumstances whenever possible extra carers and family are cater for.

Our accountants, Coombe Smith, have supported our administration, answered many queries and offered advice. We wish to acknowledge their support and advice.

Our auditor Darryl Pinny has carried out his duties in a timely manner and has tendered good advice. I thank him for his efficiency and will be recommending his re-appointment.





General

This year The Trust celebrated 50 years of providing a “home away from home”. The Trust hosted an open day and a celebration dinner with many of those associated over the years present. A book written by William Muirhead, “A Home Away from Home Like No Other” was published outlining the 50 year history of the Trust and the personalities involved from its humble beginning in 1967. The book has been distributed to libraries in the central region and those associated with the Trust.

The Trust hosted the annual guests Melbourne Cup day and Christmas party which was enjoyed by all. The Trust once again financially supported the Cancer Society to hold a successful Relay for Life.

The updated Ozanam House Trust website <http://www.ozanamhouse.org.nz> is continuing to become a destination for those seeking additional information about Ozanam House and to supplement their onsite visit prior to commencement of their treatment.

Long serving housekeeper Nancy Tawharu retired after serving for over 21 years and will be remembered for upholding the special homely character for which Ozanam House is renowned for. We welcomed Sharleen Dahlberg as her replacement.

I would like to make a special mention of our administration and housekeeping staff who in addition to their normal duties carry out many behind the scenes initiatives to enhance guest wellbeing. It is gratifying to repeatedly receive comments of appreciation from patients which is testimony to the spirit of compassion and understanding shown by our staff.

There are many challenges the Trust faces in adapting to a changing landscape in treatment procedures and methods as well as continuing to provide services to patients within the defines of our Trust deed.

My two year term as chairman ends this year and I would like to thanks my fellow Trustees Bill Bly, Terry Comber and Peter Noble-Campbell for their support and wise counsel and look forward to serving the interest of the Trust in the future.

Chairman

Barney O ‘Connor – May 2018