

## CHAIRMAN'S ANNUAL REPORT 2016

The end of year 31 March 2016 marked the 45<sup>th</sup> year of the Trust's operations. The 49<sup>th</sup> year of offering accommodation to Cancer patient and carers since its inception by the Society of St Vincent de Paul in 1967.

Our geographical area of interest remains from north of Wairoa south to the Wairarapa, and from Otaki to north of New Plymouth. Encompassing the Hawkes Bay, Taranaki, Whanganui, and Wairarapa District Health Boards. This year we have hosted patients from Capital Coast and Waikato Health Boards.

The Trust and guests are grateful for the regular shuttle service transporting patients and carers between their homes in Taranaki and Hawkes Bay. The Trust acknowledges the retirement of long serving HB shuttle driver John Horton and will miss his do anything and happy attitude.

### Donors

The Trust appreciates the many donations received and support given, allowing the Trust to maintain and enhance the facilities to a high standard.

The list below recognises those that gave substantial support during the year.

Mr R Forbes, New Plymouth	Mr & Mrs D & A Shields, Napier
Mr & Mrs S & D Fraser, Napier	Mr Ian Holyoake, Napier
Otaki Women's Community Group	Mr F Potts, Waverley
Mrs P L Blanks, New Plymouth	Thomas James & Lynda Clark, New Plymouth
Wairoa Lighthouse Lions 202M District	Estate Donald P Obermuller, New Plymouth
Society of St Vincent de Paul - Hawera Conf.	Lions Club of Normanby & District, Hawera
Estate Helen M Brown, Napier	Charles & Vera Thrush Charitable Trust
Mr & Mrs D R & F M Sussmilch, Napier	Springhill Charitable Trust & Frimley Foundation
Spoilt Beauty on the Terrace, Palmerston North - Pink Ribbon Breakfast	
Waipawa Co-Operating Parish Opportunity Shop	Mrs J Bradley, Masterton
Mr & Mrs S & A Holland, Inglewood	Estate Andrea D Herbert, New Plymouth
Sugar Trust, Palmerston North	New Plymouth Pakeke Lions Club
Lioness Club of New Plymouth	Mr & Mrs A & A Bloemen, Stratford
Mr R Young & Mrs J Turnbull-Young, N. Plymth	Mr T Sullivan, Stratford
Estate of David John Sharplin	Mr A Tosland, Hawera
Mr G Harding, Havelock North	Ms K Yates, Inglewood
Mr & Mrs P D & JA Moselen, New Plymouth	Mr & Mrs T D & N A Kitching, Havelock North
Mr & Mrs A & J Hunger, Waitara	Mr & Mrs A & B Hann, New Plymouth
Mr & Mrs D R & F M Sussmilch, Napier	Mr & Mrs K & L Lowe, New Plymouth
Mr T Deller, Hastings	Mr C Downing, Napier
Joan Fernie Charitable Trust	Mr & Mrs B & R J Olliver, New Plymouth
Society of St Vincent de Paul - N P Conference	Mrs T Adachi, Napier
Mr & Mrs T & J Rasmussen, Hastings	Mr & Mrs K J & M T Dwyer, Patea
Mr & Mrs J & M Leighton, New Plymouth	Society of St Vincent de Paul, Dannevirke
Mr & Mrs H & N Thornton, Havelock North	Mr & Mrs M & A Kite, Napier
Maulder Builders Limited, Hastings	Ms Duynhoven, Inglewood
Mr D R Lovegrove, New Plymouth	Mr A G Tuck, Taradale
Ms W Buck, Havelock North	Mrs L Baker, Hastings
Mr R I & Ms J Munro, Hastings	Bunnings P.Nth & N.Plyth

## Wairoa Lions Club

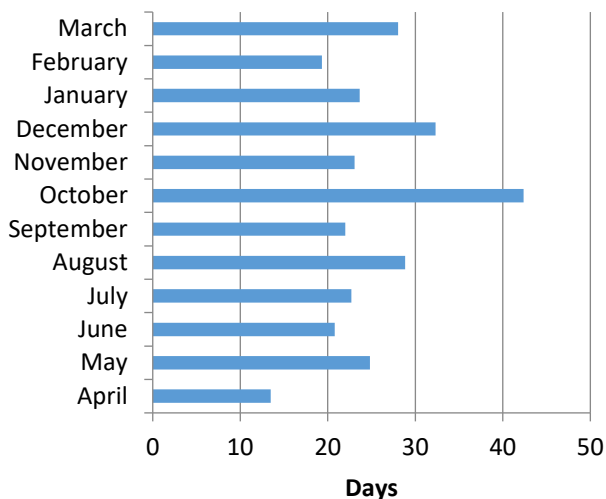


Bunning staff assembling outdoor furniture donated to Ozanam House by Bunnings.

Once again our benefactors have been extremely generous. In addition to donations of \$204,951, bequests of \$90,031 were received. We enjoyed the goodwill and support of our local authorities. The Trust benefits from a rates remission from the Palmerston North City Council and Horizons Regional Council of \$18,391 / LY \$22,823 which is appreciated.

<b>Statistics</b>			
<b>HAWKES BAY</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>
<b>Patients and Carers</b>	570	610	620
<b>TARANAKI</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>
<b>Total Patients &amp; Carers</b>	425	438	458
<b>WANGANUI</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>
<b>Total Patients &amp; Carers</b>	25	35	15
<b>WAIRARAPA</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>
<b>Total Patients &amp; Carers</b>	28	27	12
<b>MID CENTRAL</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>
<b>Total Patients &amp; Carers</b>	22	20	60
<b>OTHER</b>	80		
<b>ANNUAL TOTALS</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>
<b>Patients &amp; Carers</b>	1150	1130	1165
<b>Average Length of Stay - Days</b>	30	30	23
<b>Room Nights Provided</b>	12,530	12,165	12,788

## Avg. Stay Length YE 2016



## Finance

The financial position of the Trust remains strong thanks to the generous support of our many benefactors and careful investment of funds.

The best and most precious investment after our people, are our facilities. Regular maintenance and upgrading continues to ensure a high standard is maintained and the homely character of Ozanam House continues.

Operating costs of \$396,639 declined by 10% compared to last year. Costs as always are under constant scrutiny to ensure efficiency is maintained and donations are put to good use.

Operating revenue improved by \$134,812 around 14%, attributable to higher occupancy levels.

Unsolicited income in this year was \$294,982 / LY \$248,687. Investment income of \$242,379 / LY \$236,298 compared to last year, this reflects a pleasing return in a declining interest rate environment. The Trust investments showed a capital increase of \$619,688 on the previous year. Prudent investments have continued to provide a source of income, enabling the Trust to maintain and enhance its assets and to provide capability for future expansion of our facilities as and when needed.

The effectiveness of the Trust activities are not all measured by a financial value.

As a Charitable Trust not all accommodation provided to patients and carers is recovered and, as such, we consider this as contributing a social return on investment. In the previous year over 625 bed nights of non-subsidised accommodation were provided to patients and carers.

Our accountants, Coombe Smith, have supported our administration, answered many queries and offered advice. We wish to acknowledge their support and advice adopting the implementation of the new accounting standards for Charities.

Our auditor Darryl Pinny has carried out his duties in a timely manner and has tendered good advice. I thank him for his efficiency and will be recommending his re-appointment to the Board.

## General

I am sure you are all aware that the position of chairman to the Trust is constituted to change every two years and my term is completed in July this year. In years to come when I look back over my life, the awesome privilege of being a Trustee of The Ozanam House Trust, plus a term as chairman has truly been a highlight.

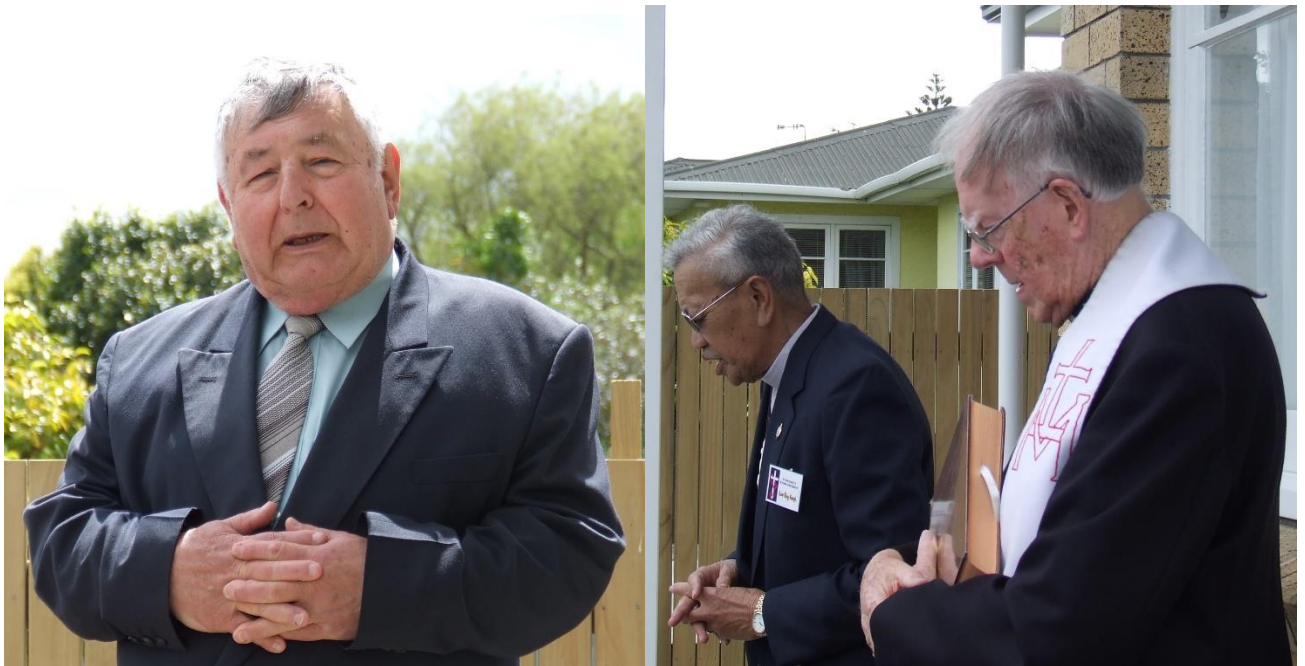
Recently I sat in the Ryan wing with an elderly couple, well advanced in years and neither of them particularly robust. They sat holding hands and poured their hearts out about the tumour that one of them had, what enthused them the most was the love and care they were receiving at Ozanam House. It has been well said that "Service to others is the rent we pay for the room we have here on earth." If that be the case our staff is well and truly in credit as the compassion and commitment to the Ozanam House culture of a "Home away from Home", is complete. On behalf of my fellow Trustees I thank them for that.

Over the past year the Trust has been active in expanding our accommodation to be able to better serve our guests.

Late last year the renovation of 14 New Haven Place - Bydder House was completed and opened, blessed and named after Dr Perce Bydder in recognition of the outstanding contribution that Dr

Bydder had made to Ozanam House as member of the Trust and cancer work in general. Percy served 11 years on the Trust as a Trustee and Chairman.

Dr Percy ("Perce") Bydder's contribution to cancer treatment in the Manawatu region, and indeed throughout the North Island, can safely be described as exceptional. As a practitioner, as well as a member of the Cancer Society and The Ozanam House Trust, Dr Bydder's efforts to relieve suffering and support those affected by cancer have covered areas medical, administrative and practical. Sometimes all at once: from the 70's through to 2003, for instance, he operated monthly clinics in Gisborne. His mode of transport from one place to the other? Piloting his own plane.



**Blessing and Opening of Bydder House – November 2015. Dr Perce Bydder and Bishop Owen Dolan, and Rev Ray Kingi**

The Trust has just completed the purchase of 22 New Haven Place which adjoins the boundary of our St Mary's Butler and Craven units. This was the former residence of the late Mr Charles Burr. His daughter Denise Brunskill honoured the pledge of her late father to offer the property to Ozanam House first, before putting it on the open market. Roger Clark reported that this lady was very gracious and honourable to deal with, which the Trust greatly appreciate. Number 22 will replace the Clendon Court flats and will be invaluable to our accommodation commitments. Next year will mark 50 years offering accommodation to cancer patients since its inception by the Society of St Vincent de Paul in 1967. Plans are underway for a suitable celebration.

I would like to make a special mention of our long serving housekeeping and administration staff who carry out vital jobs behind the scenes. These ladies play a major role in the success that Ozanam House enjoys. Housekeeping is only part of their job, they are the ones on the ground who support and comfort the residents, many of whom go through times of quiet desperation and need a listening ear.

To all our staff and volunteers thank you from the bottom of my heart.

My thanks go to Roger Clark for the capable and trustworthy manner in which he performs his duties. As my term as chairman has ended I want to thank my fellow Trustees Bill Bly, Barney O'Connor & Terry Comber for their cooperation, enthusiasm as we uphold the purpose and vision of the Trust.

**Chairman**

**Peter Noble-Campbell – May 2016**