

The Ozanam House Trust  
Statement of Service Performance  
"What did we do?", When did we do it?"  
For the year ended  
31 March 2014

**CHAIRMAN'S ANNUAL REPORT 2014**

The end of year 31 March 2014 marked the 43rd year of the Trusts' operations. The 47th year of offering accommodation to Cancer patients since its inception by The Society of St Vincent De Paul in 1967.

During the year occupancy fluctuated and during the latter part of the year dropped significantly, due partially to the loss of Tairāwhiti Health Board (Gisborne) patients.

In November the rejuvenation of the Lions Court between the Ryan Wings was completed and recommissioned by Bishop Cullinane. The support from Lions Clubs in the Central Region was instrumental in making this possible, and the community support from smaller towns in particular was amazing.

Lions Court before



After



Geoff McConnell of Contemporary Water Sculptures (the Christchurch company responsible for the design and build of the water feature) said "it has been a pleasure and a privilege to be involved with the project and to create a work that is totally original. I collaborated with Auckland artist, Josh Paki, who was responsible for the design of the Maori motif. For Josh, who is of Maori and Croatian descent and has a bachelor of fine arts from Whitecliffe College of Arts and Design, the project had special significance as his Koro has recently battled with cancer. The design of the motif references the compass, symbolizing directions, and encompasses the Puhuro, a Nga Puhī design based on the form of a shark, a symbol of strength.



Bishop Cullinane (2nd from the left) with distinguished Lions Club dignitaries at the opening of the Lions Court.

## Donors

The list below recognises those who gave substantial support during the year.

Estate Peter Foley, Napier  
 Wairoa Lighthouse Lions Club  
 Mr & Mrs J Prior  
 Mr D Leask, New Plymouth  
 St Vincent de Paul, St. Josephs Conference  
 New Plymouth  
 Mr & Mrs R Pascoe, Inglewood  
 Estate Isabella J Robertson, Napier  
 Mr & Mrs S Pearce, Haumoana  
 Mr & Mrs I Cameron, Hastings  
 Blue Sky Trust re. Kate Mooney, Napier  
 Mrs P C Harwood, Stratford  
 Mr & Mrs E Johnson, Hawera  
 Mr & Mrs R Cumming, New Plymouth  
 Mr D Evenbly, Gisborne  
 New Plymouth Pakeke Lions Club  
 Mr N Galbraith, Napier  
 City Medical, Napier re. Peter Foley  
 Mr & Mrs X & A Harding, Hastings  
 Mr I Wright, Napier  
 Mr R Thompson, Hastings  
 Estate Patrick J Eichstaedt, Hawera  
 Mrs D Chambers, Hastings  
 Mr N Wray, New Plymouth

Mr S Cormack & Ms J Kydd, Levin  
 Ms C M Foley, Auckland  
 Estate Mary P Dewar, Masterton  
 Mr & Mrs G Clareburt, New Plymouth  
 Lions District 202D Charitable Trust,  
 New Plymouth  
 Stop In Charitable Trust, New Plymouth  
 Mrs L Gardiner, Tauranga  
 W G Johnston Charitable Trust  
 Mr & Mrs T & G Didsbury, Featherston  
 Mr W Gardiner, New Plymouth  
 Mr & Mrs J & K Ng, Gisborne  
 Mr E Raitt, New Plymouth  
 Estate Cheryl Evetts, New Plymouth  
 Mr & Mrs G & S Blathwayt, Masterton  
 Mr & Mrs A I & J D Buntain, Hastings  
 Mr & Mrs H & N Thornton, Havelock North  
 C A Crowley, New Plymouth  
 St Vincent de Paul, Our Lady Help of  
 Christians Conference, New Plymouth  
 Mr & Mrs N & L Riddell, Waipawa  
 Joan Fernie Charitable Trust, Hastings  
 Urenui & Districts Lions Clubs

Once again our benefactors have been extremely generous. In addition to donations of \$180,048, bequests of \$20,000 were received. We enjoy the goodwill and support of our local authorities. The Trust benefits from a rates remission from the **Palmerston North City Council** of \$17,395 / LY \$16,707 and **Horizons Regional Council** of \$4,819 / LY \$4,739. We are grateful for that expression of support.

## Statistics

<b>HAWKES BAY</b>	<b>2014</b>	<b>2013</b>	<b>2012</b>
Patients Only	344	280	265
Carers Only	44	75	89
Total Patients & Carers	388	355	354
<b>TARANAKI</b>	<b>2014</b>	<b>2013</b>	<b>2012</b>
Patients Only	235	215	192
Carers Only	27	35	40
Total Patients & Carers	262	250	232
<b>TAIRAWHITI (Gisborne)</b>	<b>2014</b>	<b>2013</b>	<b>2012</b>
Patients Only	35	95	86
Carers Only	1	20	18
Total Patients & Carers	36	115	104
<b>MID CENTRAL (including Wairarapa and Wanganui)</b>	<b>2014</b>	<b>2013</b>	<b>2012</b>
Patients Only	61	55	48
Carers Only	9	10	7
Total Patients & Carers	70	65	55
<b>ANNUAL TOTALS</b>	<b>2014</b>	<b>2013</b>	<b>2012</b>
Average Length of Stay - Days	30	23	20
Room Nights Recovered	12,165	12,788	11,727
<b>Patients &amp; Carers</b>	<b>756</b>	<b>785</b>	<b>745</b>

The number of guests and carers is less than previous years predominately due to the loss of patients from Gisborne. Patients and carers staying at the beginning of this financial year is unusually low. It is of interest to observe if this pattern continues.

## Finance

The financial position of the Trust remains strong thanks to the generous support of our many benefactors and careful investment of funds.

The best and most precious investment after our people, are our facilities. Regular maintenance and upgrading is ongoing to ensure a high standard is maintained and the homely character of Ozanam House continues.

Operating costs of \$549,230 increased by 3.3% compared to last year. Costs as always are under constant scrutiny to ensure efficiency is maintained and donors dollars are put to good use.

Operating revenue declined by \$46,344 around 4% attributable to the decline of patients from Gisborne region.

Unsolicited income in this year was \$200,048 / LY \$275,513. Investment income of \$187,103 / LY \$152,434 reflects an improved return compared to the previous period. The Trust investments showed a capital increase of \$538,287 on the previous year.

Prudent investments have continued to provide a source of income, enabling the Trust to maintain and enhance assets and to provide capability for future expansion of facilities as and when needed.

The effectiveness of the Trust activities are not all measured by a financial value.

As a Charitable Trust not all accommodation provided to patients and carers is recovered and as such we consider this as contributing a social return on investment.

Enabling a seamless transition from home to treatment and providing a "home away from home" environment minimises the stress of being away from home and family and facilitating the capability to carry on work, staying in contact with family, friends and work by providing ultra fast broadband and national and international calling.

Our accountants, Coombe Smith, have supported our administration, answered many queries and offered advice.

Our auditor Darryl Pinny has carried out his duties in a timely manner and has tendered good advice. I thank him for his efficiency and will be recommending his re-appointment to the board.

## General

Claire Murray our long serving assistant administrator retired. Claire served more than 8 years and we will miss her obliging help, happy smile and sense of humour. Ozanam House and our guests continue to be well served by the shuttle service transporting patients from Taranaki and Hawkes Bay and wish to acknowledge our appreciation to The Cancer Society for providing this great service for our guests.

Once again the Trustees would like to thank our volunteer gardeners for their unerring assistance, assisted by many guests who have contributed to the beautiful gardens that continue to enhance the homeliness of Ozanam House.

It is with sadness that we record the passing of Larry Florentine. Larry helped the Trust with legal matters over many years. The condolences of the Trustees go to the family. I would also like to acknowledge the continuing support of our staff in their day to day duties often working over and above the call of duty and upholding the home away from home philosophy of Ozanam House.

My thanks to Roger Clark as Trust Secretary who ably performs his many duties in a capable and trustworthy manner.

The Trust continues to receive many accolades and suggestions from guests which is very heartening.

As my term as Chairman has ended I would like to accord my thanks to my fellow Trustees Bill Bly, Peter Noble-Campbell and Barney O'Connor for their ongoing enthusiasm and governance and upholding the purpose and vision of the Trust, I look forward continuing my role as Trustee.

Thanks go to those reading this report who are our benefactors and may long your support continue.

Terry Comber - August 2014



Hat Day ..... Always a reason to celebrate